## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| Filed:                      | cation of: Jedrick J. WELDON et al.  n No.: Not yet assigned  November 9, 2001  ocket No.: 09710-1111   | Group Art Unit:  Examiner:                          | OLG U |
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| -                           | ket No.: UUN-99-002-C1  |   |       |
| COL                         | THOD, COMPUTER PROGRAM PL<br>LECTING SERVICE LEVEL AGR<br>IMUNICATION NETWORK   | RODUCT, AND APPARATUS FOR<br>EEMENT STATISTICS IN A |       |
| Assistant Co<br>Washington, | ommissioner for Patents, D.C. 20231   |   |       |
|                             | INFORMATION DISC  | LOSURE STATEMENT                                    |       |
| Dear Sir:                   |   |   |       |
| This                        | Information Disclosure Statement is   | s submitted:  |       |
|                             | Under 37 CFR § 1.97(b): (1) Within three months of filing of national application; (2) Within three months of date of entry of the national stage as set forth in § 1.491 in an international application; (3) Before mailing of a first Office action on the merits; or (4) Before mailing of a first Office action after the filing of a request for continued examination under § 1.114. |   |       |
|                             | Under 37 CFR § 1.97(c): After the period specified in § 1.97(b) but before the mailing date of either a final action under § 1.113 or a notice of allowance under § 1.311, whichever occurs first, and accompanied by either:  (1) A statement under § 1.97(e) as set forth below, or (2) A \$240.00 fee under 37 CFR 1.17(p).  |   |       |
|                             | Under 37 CFR § 1.97(d): After the period specified in § 1.97(c) but on or before payment of the issue fee, and accompanied by:  (1) A statement under § 1.97(e) as set forth below, (2) A petition requesting consideration of the IDS, and (3) A \$130.00 petition fee set forth in 37 CFR 1.17(i)(1).   |   |       |

| Statement under 35 CFR § 1.97(e):   |  |  |  |  |
|---|--|--|--|--|
| $\boxtimes$   | Not necessary, because this IDS is filed under § 1.97(b) or § 1.97(c)(2).                                      |  |  |  |
|   | communication from a foreign 1   | ained in this IDS was cited in a patent office in a counterpart foreign aths prior to the filing of this IDS; or   |  |  |
|   | from a foreign patent office in a co-<br>knowledge of the undersigned per-<br>item of information contained in | n this IDS was cited in a communication unterpart foreign application, and, to the son after making reasonable inquiry, no this IDS was known to any individual three months prior to the filing of this |  |  |
| Form PTO 1449–Information Disclosure Citation is attached with copies of patents, publications, or other information of which Applicants are aware, which may be material to the examination of this application, and for which there may be a duty to disclose in accordance with 37 CFR 1.56. |  |  |  |  |
| It is requested that the information disclosed herein be considered and made of record in this application.   |  |  |  |  |
|   |  | Respectfully submitted,  |  |  |
|   | ,  | DITTHAVONG & CARLSON, P.C.   |  |  |
| I hereby certify  | y that this correspondence is being deposited  | Phouphanomketh Ditthavong  |  |  |
| with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231.  |  | Attorney/Agent for Applicant(s) Reg. No. 44658   |  |  |
| Date of Deposit   | :  | Date: November 9, 2001   |  |  |
| Signature:  |  | •  |  |  |

Typed or Printed Name:

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